

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

**ORIGINAL**  
**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**



**Investigator:** Jenny Gomez

2013 MAY 16 A 9:14

**Priority:** Respond Within Five Days

**Opinion No.** 2013 - 110646

**Date:** 5/15/2013

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Mark W. & Marie

Tynan

**Account Name:** Mark W. & Marie Tynan

**Street:**

**Work:**

**City:** Maricopa

**CBR:**

**State:** AZ Zip: 85139

**is:**

**Utility Company:** Global Water-Santa Cruz Water Company

**Division:** Water

**Contact Name:**

**Nature of Complaint:**

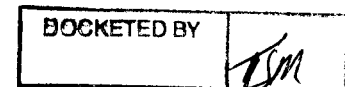
\*\*\*\*DOCKET NO's W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 \*\*\*\*\*  
OPPOSED

April 28, 2013

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, AZ 85007

Re: Docket Numbers:  
SW-20445A-12-0310  
W-20446A-12-0314

Arizona Corporation Commission  
**DOCKETED**  
MAY 16 2013



Dear Corporation Commission Members:

Please do not allow Global Water/Santa Cruz Water Company to dramatically raise our water and sewer rates as they have proposed. The city of Maricopa has been hit even harder by the economy and home price decline than the rest of the valley. (For example, our house lost a full two-thirds of its value, and other homes in the neighborhood fared even worse.) The increase in utility costs- and subsequent increase in our HOA fees--can ONLY serve to worsen our city's chances at recovery!

Sure, just like Global Water, we would all like to increase our revenues by 20-plus percent. Right now, homeowners in Maricopa, however, would be happy just to be ONLY 20% upside down in our mortgages!

Additionally, very nearly every home in Maricopa is inside an HOA, and maintenance of the green belts and parks within them is essential to preventing home values from plummeting any further. The proposed rate

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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change to HOAs to water the common areas is nearly double the current rate, which will inevitably force higher HOA fees (or abandonment of common-area maintenance and you can imagine the impact THAT would have on home prices). This is not an additional burden to struggling homeowners but has the effect of charging each family TWICE- in our own utility bills plus paying again through the HOA. And why? So Global Water can increase their revenues dramatically out of proportion to any segment of the economy.

In response to Global Water's argument the last time around that prices must be raised to force conservation, our HOA (Maricopa Meadows) let the way to demonstrate that conservation could be accomplished through less forceful means. Maricopa Meadows voluntarily reduced its water usage by replacing acres of (developer-installed) grass with rock and xeriscape and even firing its long-time maintenance crew in favor of one who could better manage the sprinklers. If conservation is truly Global Water's goal, then working in concert with HOAs and homeowners is more effective and would give it a much-needed improvement in its public relations.

Please protect homeowners by restraining Global Water's renewed attempt to increase their coffers while their customers are still struggling in a hard-hit economy and depressed housing market.

Thanks you for your consideration and for your service to our great state.

Sincerely yours  
Mark W. Tynan  
J. Marie Tynan  
\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.  
\*End of Comments\*

**Date Completed: 5/15/2013**

**Opinion No. 2013 - 110646**

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